From: Littleproud, David (MP) [mailto:David.Littleproud.MP@aph.gov.au]
Sent: Tuesday, 13 February 2018 8:21 AM
To: Secretary - Firestick Estate <secretary@firestickestate.com>
Subject: Thank you for your email

Thank you for your email.

Your views, concerns and enquiries are important to me as they help me to better represent the electorate of Maranoa and I thank you for taking the time to write to me.

I receive a large amount of emails each day and this is how I manage them:

Please note: To receive a personal response to your email, I will need your full name and residential address.

1. If you are a resident in the Maranoa electorate and **your issue is urgent**, please contact your nearest electorate office – either my Dalby office on **(07) 4662 2715** or my Roma office on **(07) 4622 7166** between 9am and 5pm, Monday to Friday.

Please note urgent matters should not be sent by email only, please phone my office for assistance.

2. If you are a resident in the electorate of Maranoa and you have a general enquiry or an enquiry relating to a specific issue, I will endeavour to provide you with a response shortly. Please be aware the time it takes my office to respond is dependent on not only my parliamentary and electorate commitments, but also may be impacted by the time it takes relevant third parties to provide information on your enquiry. If your matter becomes urgent, and you have not yet received a response, please contact my office as soon as possible.

3. If your email is part of an automated mass-email campaign I will certainly note your views, however I am unable to respond directly due to the large volume received.

Thank you again for taking the time to contact me.

Best wishes,

David Littleproud MP

Federal Member for Maranoa

Focused on Maranoa's future

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🏠 63 Arthur St, Roma, QLD 4455 ☎ (07) 4662 7166 @ David.LIttleproud.MP@aph.gov.au

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